



DIAMOND TYRES LIMITED

3-Km Manga Raiwind Road, Manga Mandi, Lahore
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www.diamondtyres.com

Customer Feedback Form

Doc Code: COM/4/CFF-027 Rev No. 00 Issue Date: 16-June-14

Form #: _____

Date: _____

SECTION-A (Customer Details)

Customer Name	
Organization	
Contact Details	

SECTION-B

Overall how would you rate your experience with "Diamond Tyres Limited"?

Sr. #	Evaluation Parameters	Poor →→→ Excellent					Rating
		1	2	3	4	5	
1.	How do you rate the quality of our MC Tyre?	1	2	3	4	5	
2.	How do you rate the quality of our MC Tube?	1	2	3	4	5	
3.	How do you rate the quality of our BC Tyre?	1	2	3	4	5	
4.	How do you rate the quality of our BC Tube?	1	2	3	4	5	
5.	How do you rate the quality of our packing?	1	2	3	4	5	
6.	How do you find our delivery time?	1	2	3	4	5	
7.	If you visited DTL Plant recently, what rating you will give to our site?	1	2	3	4	5	
8.	How do you rate our Services/ response time whenever you call us?	1	2	3	4	5	
9.	How likely you want to continue business with us?	1	2	3	4	5	
10.	How likely you recommend our products to others?	1	2	3	4	5	
Total (For Office use only)							

Remarks / Suggestions:
